

ROCKSOLID PROCESS

At Hard Rock Stone Works, we have the finest quality products, provide superb fabrication and deliver workmanship that is second-to-none. Our commitment to service is also relentless and includes this invaluable process for excellent results.



ORDER PLACED

Your beautiful custom stone will be ordered after your materials and final selections are made, financial prequalification is completed, deposit is received, cabinets are installed and appliances are onsite.



6 ORDER REVIEW

Your final template is compared to the initial order. Any changes, including price, will be identified. Please respond to all modifications within 24 hours to maintain your scheduled install date.



7 DIGITIZING

Skilled digitizing technicians (DIG) finesse the template into a final drawing verifying all information.



14 INSTALLATION

Certified, uniformed installers expertly install your new stone — rain, snow or shine.



MATERIAL SOURCED

Any material needed from an outside supplier is ordered and generally received within 7 business days.



5 TEMPLATING

Professional, uniformed templaters will come to your home to laser measure and create your final template.
All decisions for your custom project are final at this point.



8 CUSTOM LAYOUT

This optional step available for purchase will show you how your exact slab will look in your layout. Your approval of this "custom layout" is requested within 24 hours to maintain your scheduled install date.



13 FINAL PAYMENT

The day before your scheduled installation, we'll call to verify you are 100% prepared and then collect your final payment.



3 MATERIAL INSPECTED

Experienced stone specialists carefully inspect material.
While fissures and pits are inherent characteristics of stone, cracks, defects and fill blemishes may necessitate ordering new material.



4 SCHEDULING

We'll call to schedule two important in-home appointments: templating and installation of your custom stone.

NOTE: All Hard Rock Stone Works specialists visiting your home will follow safety protocols for social distancing and cleanliness.



9 PROGRAMMING

Highly skilled programmers ensure the most accurate, efficient cut possible.



10 **CUTTING**

Robotic saws or waterjets complete the rough cut.



12 QUALITY CONTROL

Your stone receives a final inspection and quality control stamp of approval to release for installation.



]] FABRICATING

Master craftsman complete important finishing touches.